

IN THE ABSTRACT

Please substitute the following Abstract for the Abstract contained in the application.

**Abstract of the Disclosure**

A communication system capable of performing beneficial session hierarchical control. A server performs hierarchical control over sessions at a session control section based on a session control data. The session control data consists of session hierarchical control data and event operation control data. The former indicates a session ID and parent-child relationship between session IDs and the latter indicates information on a process operation (event process operation) carried out by the server when a session ID or the parent-child relationship between the session IDs is changed. The server executes process operations of closing a child session and transmitting a questionnaire when a call session is closed through a parent-child setting of a call session and catalog control session and reservation of questionnaire transmission to a call terminal of the other party.